



**“For many school districts, colleges, and universities, MPulse ‘makes the difference’, a trusted partner in conserving budgets, sustaining assets and keeping the focus on quality education.”**

## A Trusted Partner... To A Very Diverse Crowd.

### Our Company

MPulse Maintenance Software is a division of SpecTech, Inc., which was founded in the early 90's by a group of veteran high tech software development and distribution specialists. We have many successful years working together, delivering exceptional value and support to thousands of clients in manufacturing, education, and government. Our varied backgrounds include management of facilities and assets, software development, sales, distribution, and support. Result; a dedicated team of staff and resellers committed to (and fully capable of) delivering the best possible software solution to the busy small-to-medium-sized maintenance operation.

### Our Clients

Today, you'll find thousands of MPulse users around the world working in discrete part manufacturing, industrial and food processing, local government, public works and utilities, distribution centers, health care facilities and education. And many more in other fields; transportation, industrial laundry, tourism, parks and forests, correctional facilities, and recreation to name just a few.

In fact, virtually every organization has assets which require scheduling of preventive maintenance, management of work orders, tracking history, cost of work performed, and inventory used, as well as the ability to compile this data into useful, easy to understand reports. Maintenance departments exist to maximize a company's return on assets, control maintenance expenses, and extend the productive life of equipment, facilities, vehicles and facilities.

MPulse clients will confirm that proper implementation of MPulse CMMS solutions results in improved productivity, minimized unplanned downtime, and optimized production life for equipment.



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*Simply Better Software...*



**“For manufacturers and distributors, MPulse provides a vital link in keeping production flowing, the goods moving, and their customers satisfied!”**

## Delivering Simply Better Maintenance Software...

## It's What MPulse Is All About.

### Our Mission

**The challenge:** How to provide productive maintenance management solutions to thousands of manufacturers, processors, and facilities who would benefit greatly from MMS technology but whose resources, time and budgets are stretched to the limit. Who, until now, have been priced out of the market by the complicated, high-end products ‘the big guys’ use.

**The answer:** Deliver software that is easier to use, faster to implement, and exceptionally affordable. Design it to meet today's needs and tomorrow's challenges. Keep it affordable by controlling the cost of sales and marketing. Keep it consistent to provide long-term value. And, do it better than anyone else.



### Our People

At the very heart of our success are our people. It is finally the quality of our relationships with clients, staff, and resellers, which define the MPulse difference. A strong technical team, knowledgeable resellers, and committed, involved management enables us to ensure your successful implementation with confidence. We offer an Assured Implementation Program, advanced hosting options, training centers across the US, and customized face to face or web based training. Our professional, experienced support staff provides hands-on application and technical support and software maintenance, designed to suit *your* needs and budget. In the end, our service standard is simple; **“We're not satisfied until you are!”**



*Simply Better Software...*



MPulse Gold vSix CMMS and MPulse WorkFlow are Microsoft® .NET-connected applications. Microsoft .NET is software which seamlessly connects people, information, systems, and devices. And, all vSix products fully incorporate nTier architecture. These substantial technology commitments personify our long-term commitment to our motto; **“Simply Better Software.”**

All MPulse Products Are Available As Demos—Ask us!

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## Seven Keys to Success:

### 1. Asset Management

Assets are your life blood. MPulse maintains each asset's history, current replacement cost, life expectancy, depreciated value, warranty expiration dates, technical plate information, and more—all in one place. Asset management is central to MPulse's way of doing business. All work, expenses, parts, and supplies used, link directly back to the asset.

### 2. Work Order Management

Corrective, (unplanned) work orders are assigned to assets with tasks, personnel, and inventory linked. Comments and financial data are stored with work orders. MPulse's work order system is central to proactively managing the work/repair process.

### 3. Scheduled Maintenance

Preventive Maintenance events (PMs) are scheduled by linking assets and tasks to a master calendar. Users can see when PMs are due. As each PM is completed, the next scheduled maintenance is automatically created.

### 4. Work History

A history of all work completed, planned or unplanned, is maintained in the MPulse database. Available to all users for review, history records are maintained for as long as the user wishes. History records are the source for many management reports.

### 5. Inventory Control

Maintenance parts, supplies and specialty tools are managed within MPulse. Users are notified when inventory needs to be reordered based on min/max values established for each item. Inventory items can be linked to assets, work orders, and tasks.

### 6. Management Reporting

Many management reports are included. Report on assets, work in process, history, inventory, maintenance schedules, suppliers, and employees are available. Report types are comprehensive, list, and graphical. The Report Manager provides high-level abilities to filter, sort and arrange the data. All reports can be viewed, printed, exported electronically to other applications, or e-mailed.

### 7. Accreditation/Certification

Many of our customers use MPulse for ISO, OSHA, JCAHO, FDA, QSA, DMV (and other accrediting agencies) to certify and document their maintenance practices and results.

## MPulse WorkFlow™ Products

Each MPulse WorkFlow package includes select features of MPulse Gold CMMS, providing surgical solutions to maintenance needs you have now—and an upgrade path for future needs. Each WorkFlow product is the result of hundreds of successful CMMS implementation and each is designed to fit easily in your budget.



- Automatic generation of work orders from Scheduled maintenance
- Provides history for all closed work orders
- Tasks, instructions, & safety procedures print on work orders
- Cancelled work orders can be added to history
- Scheduled maintenance automatically links an employee or contractor to the PM task
- PM schedule allows for floating or fixed time increments
- Reports on open, closed, and on-hold work orders (including reasons)
- Ability to sort and filter all reports
- Includes asset listing for Equipment & Buildings



- Provides history for all closed work orders
- Allows assignment of work order priority
- Quick list of all work orders with drill down capabilities
- Labor and misc. costs included on all work orders
- Supports maintenance Help desk to quickly create work orders from requests
- Remote, web based, maintenance requesting system
- Web based, request status checking for all users
- Data tables for employee records
- Quick reporting of employee work history
- View open, overdue, and on-hold work orders for any asset
- Includes asset listings for Buildings & Equipment



- Combines the power and features of both WorkFlow R and WorkFlow M in one unified application



MPulse Gold vSix EAM/CMMS cost effectively integrates your Maintenance Department with all areas of your organization as few other CMMS solutions can. Enhanced communications, responsiveness, visibility, and access to instant information empower you in each of the key processes required for effective maintenance management, such as:

- Receiving maintenance requests
- Initiating work orders and preventive maintenance orders
- Monitoring progress and results
- Associating vital information with both assets and work processes
- Capturing and comparing key data
- Managing spare parts inventory
- Purchase requisitioning with min/max reordering
- Contact management for suppliers, contractors, manufacturers and employees
- Key and lock control

MPulse Gold vSix includes asset management for five unique asset types;

- Equipment
- Vehicles
- Buildings
- Rooms
- Grounds



### MPulse Enterprise—Corporate MRM Solution

MPulse Enterprise vSix allows corporations with more than one location and database to tie their information together for oversight and comparative analysis. Tools available in Enterprise vSix include:

- Transaction tracking
- Multiple stock room locations for inventory control across plants
- Unlimited template capability for customization
- Corporate oversight over data fields
- And many others



### Web Based Add on InfoNet modules available for all products:

- Maintenance Request Originator
- Inventory Request Originator
- Request Tracking System
- Request Approval Manager
- Email Notification System
- Work Order Explorer
- Work Performed Reporter



MPulse MobileWorks is a powerful extension to the remote capabilities of your software. Modules include:

- Maintenance request
- Work performed reporting
- Work order completion
- Time Tracking
- Supports barcode technology using compatible scanners
- WIFI enabled



- **Standard SMA**—An annual software maintenance program that provides free telephone technical support, free software updates, access to the support area of our web site, vertical product scalability, and preferential pricing on other support services including training.

- **Hosted SMA**—When you choose this service, MPulse hosts and maintains your data and applications services. You will reduce the burden on your IT department, and the cost of investing in servers, operating systems, and database licenses.

- **MPulse Training Center**—A powerful tool in the implementation tool box of our customers. As an efficient low cost training option, the Training Center meets the educational needs of many of our customers. Check our website for dates, times and course content.

- **MPulse AIP (Assured Implementation Program)**,—Designed to assist organizations in the critical startup phase of implementation. This program is onsite and intensive. The key benefit to an MPulse AIP is the reduced ramp up time for implementation.



### All MPulse vSix products provide:

- Rich purpose built user interface environment.
- Drag and drop calendars and linking
- Fully integrated system map
- Viewable asset tree for displaying parent/child relationships of your assets
- In-service/out-of-service asset tracking
- Multiple asset PMs support routing and inspections
- Fault Code tracking with failure, reason, repair and result codes
- Highly customizable GUI
- 100% translatable text with customizable tool tips
- Ships with English and Spanish language capability
- Field level security and field blanking by user group
- Integrated security features customizable user access
- Uses Microsoft® SQL Server (Ships with MSDE version of MS-SQL Server 2000)
- Custom report filter memory
- Attach media files to records (All MS Office files, PDF, JPG, BMP, GIF, plus CAD files in DXF or DWG format)
- Supports multiple users and/or multiple databases
- Supports MS Active Directory



**“Hospitals and other medical facilities depend on MPulse’s proven support to help ensure that vital assets will be ‘on duty’ at the critical moment.”**

**Productivity**